

# A Better Way to Manage Your Commercial Move



When moving a business from one location to another the primary goal is to implement the move as quickly and efficiently as possible, so productivity downtime can be minimized. This can be a challenge under the best of circumstances. Since there are typical problems that can arise during any commercial move, utilizing a moving company that offers advanced technology and global reach is key. SIRVA Commercial not only has this ground-breaking technology (patent pending) but, with offices and company-owned van lines across the globe, we're uniquely prepared to provide outstanding service to any client, large or small, anywhere in the world.

## Challenges Associated with a Commercial Move

Many moving companies tout their ability to leverage technology that will support a successful move. However, once an order is placed utilizing that technology, the remainder of the move is managed manually, which can result in a significant margin of error: Without the ability to track inventory, there's no reliable way to ensure that every item has ended up where it's supposed to be. Internal move managers often arrive at a new office having to sift through boxes, sorting items on an ad hoc basis. They may even have to rely on lengthy, outdated spreadsheets to determine if each employee received the items s/he was due, no more and no less.

In the wake of these challenges, IT teams are unable to restore connectivity in a timely manner, since there's no way to get departments up and running systematically. Instead, after hours of unpacking and distributing belongings and equipment, they're forced to walk around the new space, gauging readiness by eye and connecting one desk at a time, haphazardly. This adds hours of unnecessary time to the move while the company loses hours of productivity.

## Innovative Technology / A More Efficient Commercial Moving Solution

Imagine a system in which every item to be transported during your office move is tagged and assigned a barcode. That barcode not only matches each item to a specific employee and workstation at your new destination, it also allows your moving company to provide every stakeholder with up-to-the-minute status reporting via mobile devices during the move. IT staff members are notified of changes before they've been implemented and when desks are ready, in real time. This allows them to tackle connectivity strategically as they follow behind movers from workstation to workstation. Employees receive messages letting them know when their workstations are fully connected and that they're welcome to come into the office and settle in. Troubleshooting is proactive and timely, as issues and changes can be flagged and raised at any stage of the move. Labor hours are reduced and, best of all, the entire process can be managed from the mobile devices of all administrative stakeholders.

This technology isn't a fantasy, it's a unique, fully-realized application that SIRVA provides to clients from every industry. We break down each workstation at the origin location, tag every item – from staplers and cables to cubicle walls – and put everything back together at the new location. Detailed visibility into every aspect of the move is provided, from order placement and tracking through customer service and client ratings. The platform is free to any client using our services, is customized to address specific needs, and provides true control throughout the commercial move process. Office operations resume faster and more efficiently, reducing overall program costs. The technology, combined with our global, in-house network of moving van lines, has revolutionized the way companies are moving and expanding their businesses all around the world.



### Why SIRVA Commercial?

In addition to our groundbreaking technology, the following differentiators set SIRVA apart from our competitors:



#### Global Capacity / Superior Quality

With over 1,400 locations in 177 countries, including 58 SIRVA operations centers and three van lines in our portfolio of brands (over 1000 Allied, northAmerican and Global Van Lines agencies, worldwide), SIRVA is the only asset-based, direct-delivery provider in the industry. This provides a myriad of benefits to our clients, including an unmatched combination of global breadth with on-the-ground, localized attention.

In addition, enhanced visibility into the relocation process allows us to easily identify potential problems and proactively address them before they become serious issues, minimizing client concerns and potential stress. If a client or employee has a question or concern at any point during the move, it can be addressed immediately, without the need to wait for involvement by a third party. Additionally, all divisions and employees involved with a move, from initiation to completion, are held to the same standards of quality. This includes data security, thanks to a single source of accountability that leverages a closed network rather than passing employee data through third-party vendors.



#### **Priority Service Throughout the Year**

Because SIRVA owns its own van lines, we're fully aware of where our resources are at all times, globally. This allows us to prioritize those resources, guaranteeing our clients priority handling during peak moving season, or in geographic areas where moving resources are high in demand but low on capacity and/or resources. Having direct visibility of, and access to, the schedules and expertise of our agents and move teams means we're better able to match the right movers and providers to our clients, according to their specific circumstances and needs.



#### Efficiency

Because we implement tens of thousands of relocations annually, SIRVA has acquired a wealth of knowledge and expertise on every aspect of moving, including the ever-changing geographic compliance and customs expectations associated with global moves. Our expansive global network translates into greater scalability and flexibility and, because everything is provided under one roof, we can bundle services and manage your move more efficiently.

#### **Contact Us**

Whether you're moving your workplace across town or across the globe, SIRVA Commercial is uniquely positioned to manage the project, reduce office disruptions, and get you back up and running with complete efficiency – faster. From design and planning to retail refurbishment, our expertise can be easily tailored to fit each of our client's unique objectives. For more information, please contact John Anderson, at: john.anderson@sirva.com or +1713-725-6285.