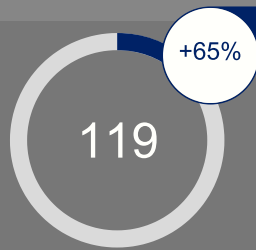


# 新冠疫情：客户调研更新

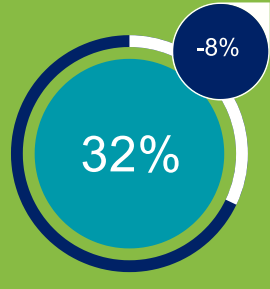
2020年4月7日（第4周）生效



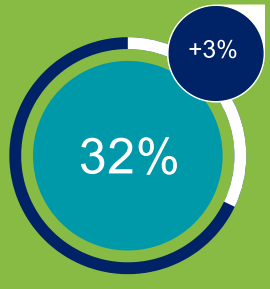
我们对 119 名 SIRVA 客户经理进行了调研，调研内容为新冠疫情对人才派遣的影响以及客户在此次重大疫情中采取的措施。以下为调研结果。

和之前调研相差的百分比

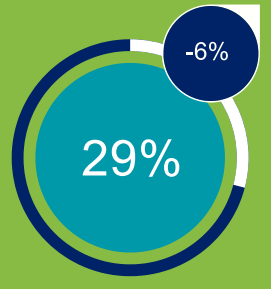
## 1 如何管理新的人才派遣？



在疫情严重影响地区暂停



暂停新的授权

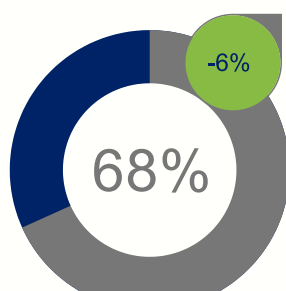


对人才派遣进行审批时重新评估

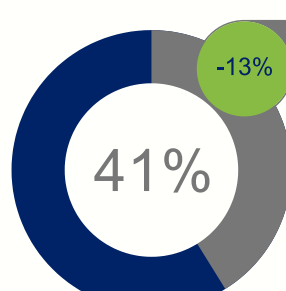


业务正常进行

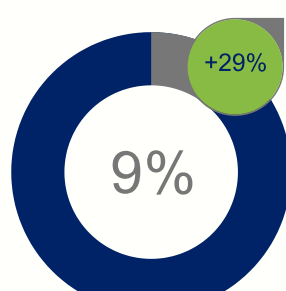
## 2 如何管理进行中的人才派遣？



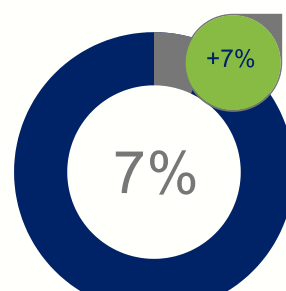
具体案例具体分析



推迟到疫情影响地区的人才派遣



对人才派遣进行审批时重新评估



业务正常进行

## 3 人才派遣量受到什么影响？



疫情期间放缓

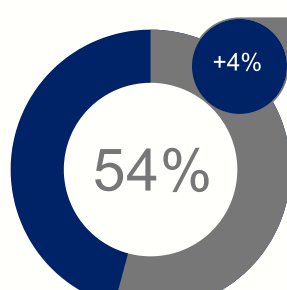


已暂停全部人才派遣

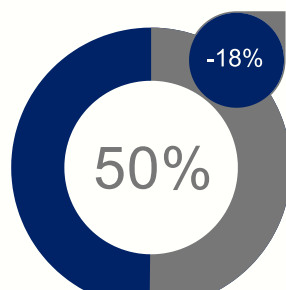


无影响 - 业务正常进行

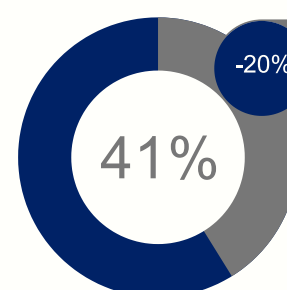
## 4 采取什么措施确保员工健康？



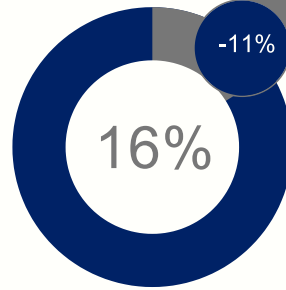
禁止任何差旅



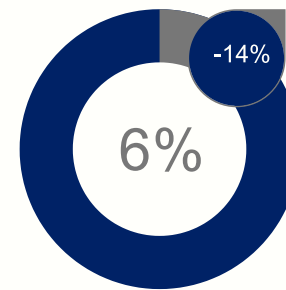
减少/限制到疫情影响地区的差旅



减少/限制从疫情影响地区出发的差旅

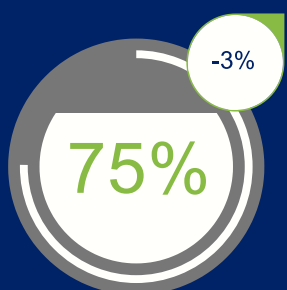


临时派遣员工回到总部/出发地或其他地区

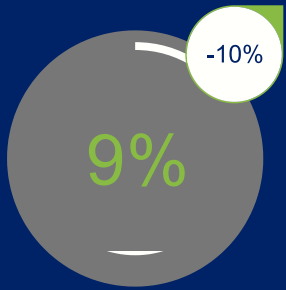


长期派遣员工回到总部/出发地或其他地区

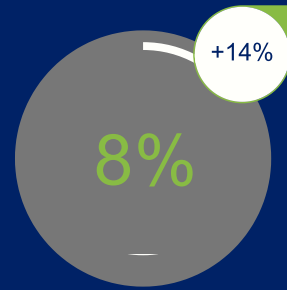
## 5 业务暂停地区员工有哪些福利已暂停？



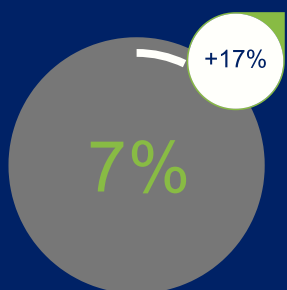
不适用



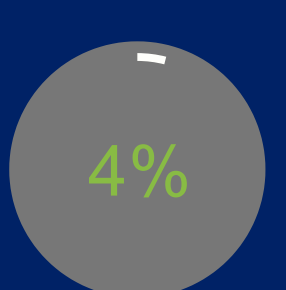
所在地住房补贴



生活津贴成本



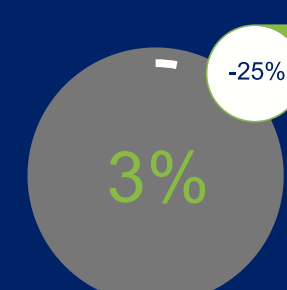
日津贴



探亲假

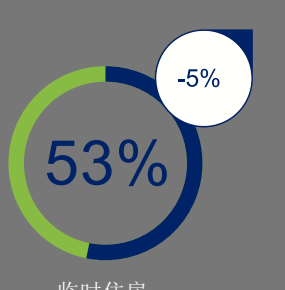


困难/地区津贴

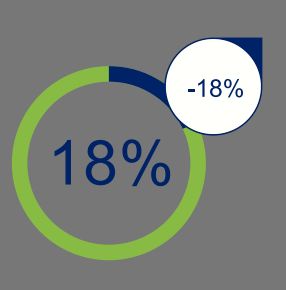


所在地交通补贴

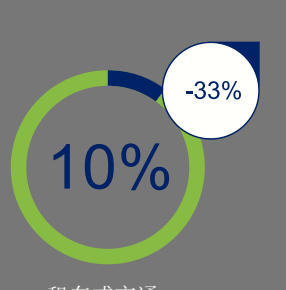
## 6 为进行中的人才派遣提供了什么其他支持？



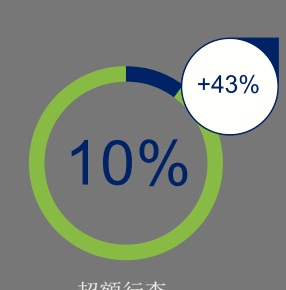
临时住房



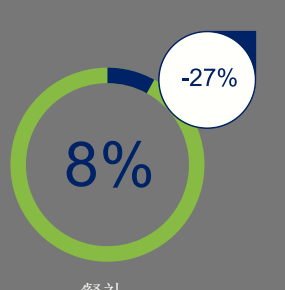
杂项费用



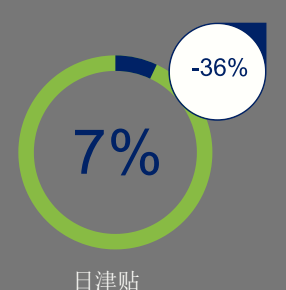
租车或交通



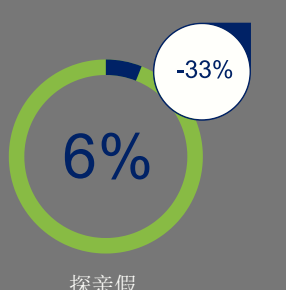
超额行李



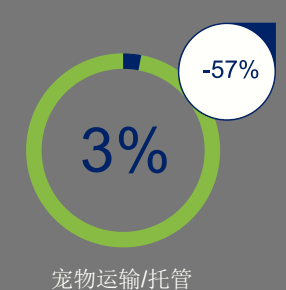
餐补



日津贴

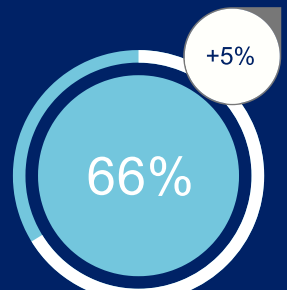


探亲假

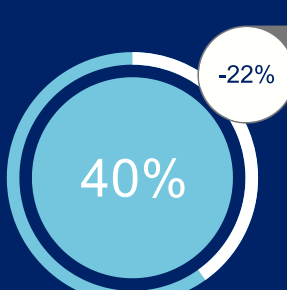


宠物运输/托管

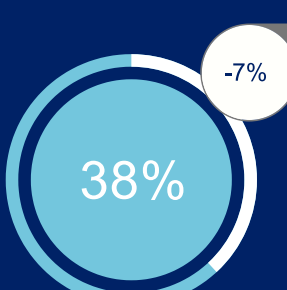
## 7 相关人员最关心什么问题？



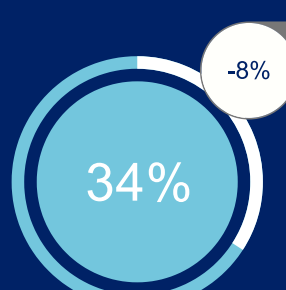
对员工/家庭的压力



公司审慎义务



流失成本控制

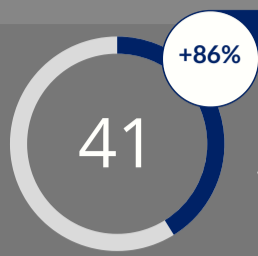


重复成本

# 新冠疫情：客户调研更新

## 美国国内

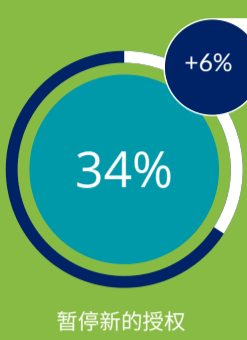
2020年4月31日（第4周）生效



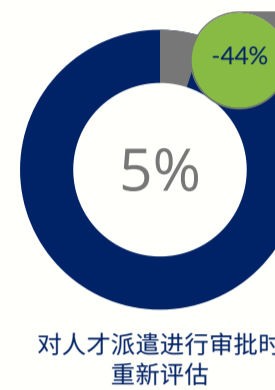
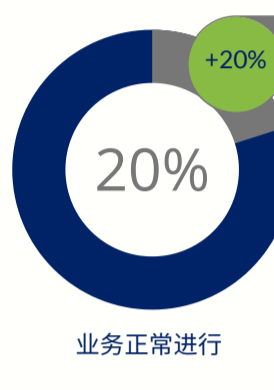
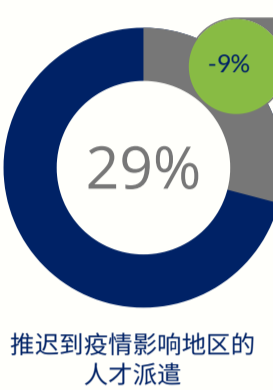
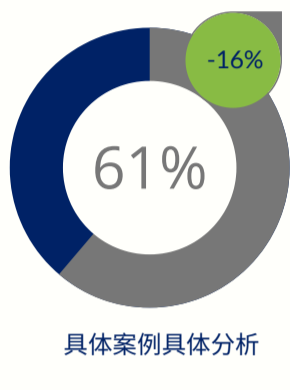
我们对 41 名 SIRVA 客户经理进行了调研，调研内容为新冠疫情对美国国内人才派遣的影响以及客户在此次重大疫情中采取的措施。以下为调研结果。

● = 与之前调研相差的百分比

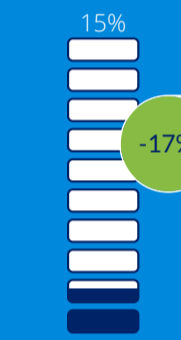
### 1 如何管理新的人才派遣？



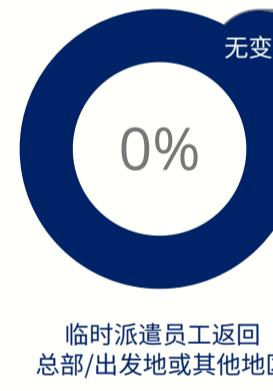
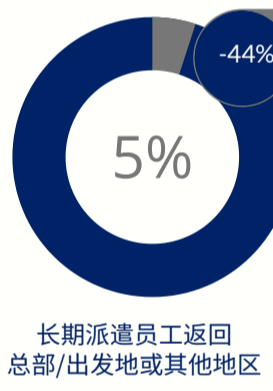
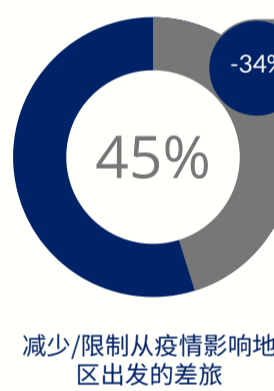
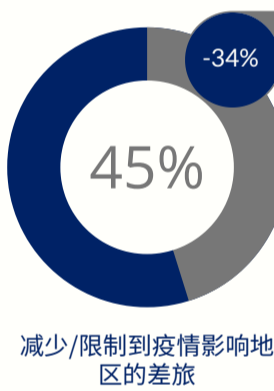
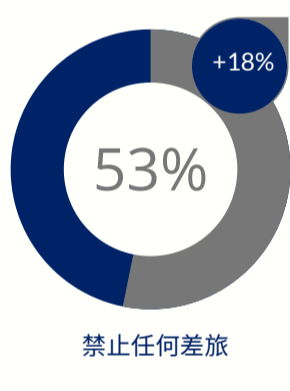
### 2 如何管理进行中的人才派遣？



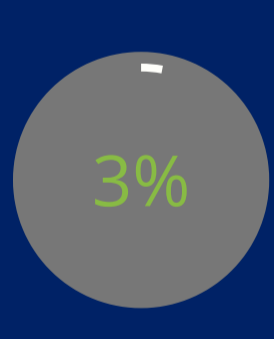
### 3 人才派遣量受到什么影响？



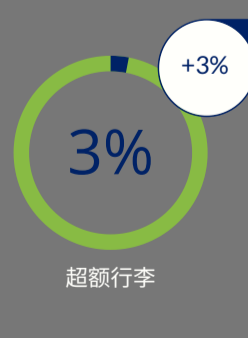
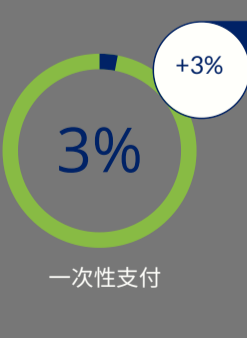
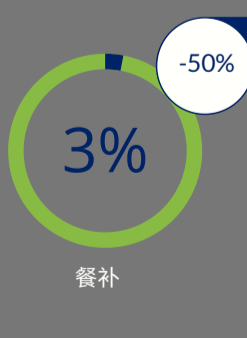
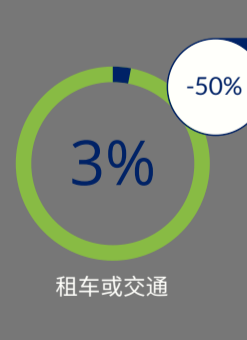
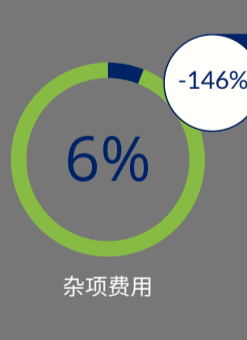
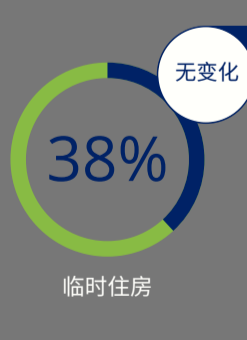
### 4 采取什么措施确保员工健康？



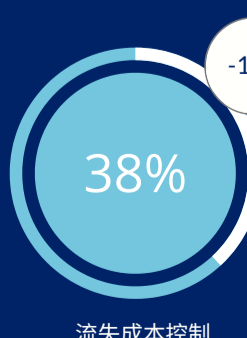
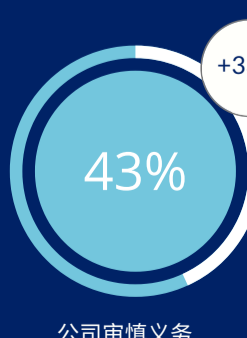
### 5 业务暂停地区员工有哪些福利已暂停？



### 6 为进行中的人才派遣提供了什么额外支持？



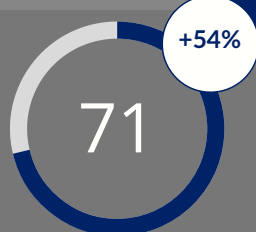
### 7 相关人员最关心什么问题？



# 新冠疫情：客户调研更新

## 国际跨境

2020年4月31日（第4周）生效



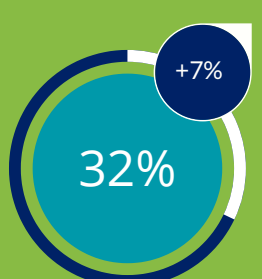
我们对 71 名 SIRVA 客户经理进行了调研，调研内容为新冠肺炎疫情对国际跨境人才派遣的影响以及客户在此次重大疫情中采取的措施。以下为调研结果。

● = 与之前调研相差的百分比

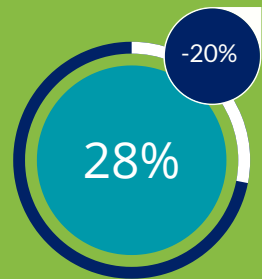
### 1 如何管理新的人才派遣？



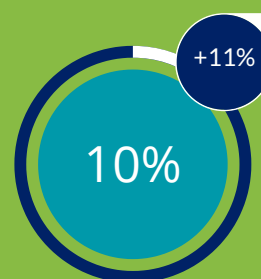
在疫情严重影响地区暂停



暂停新的授权

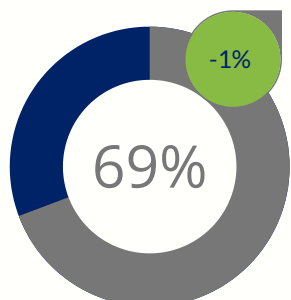


对人才派遣进行审批时重新评估

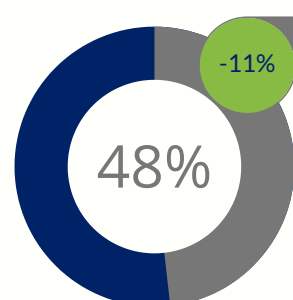


业务正常进行

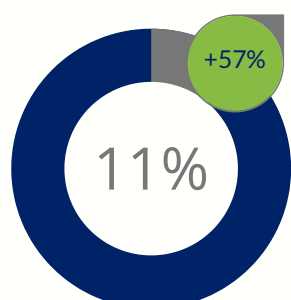
### 2 如何管理进行中的人才派遣？



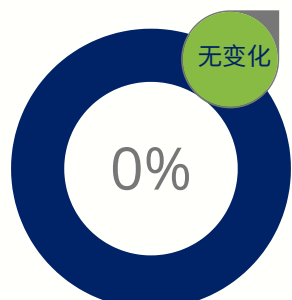
具体案例具体分析



推迟到疫情影响地区的人才派遣



对人才派遣进行审批时重新评估



业务正常进行

### 3 人才派遣量受到什么影响？



疫情期间放缓

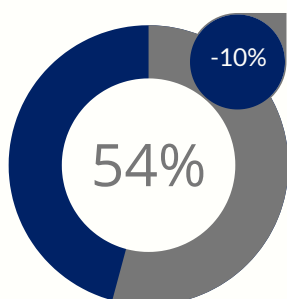


已暂停全部人才派遣

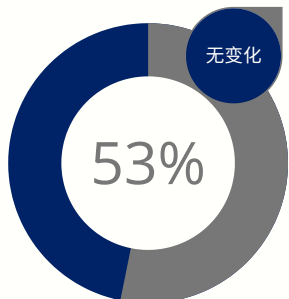


无影响 - 业务正常进行

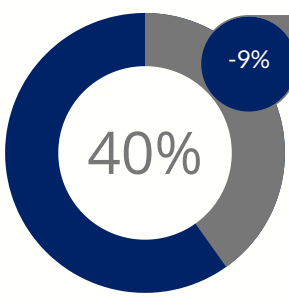
### 4 采取什么措施确保员工健康？



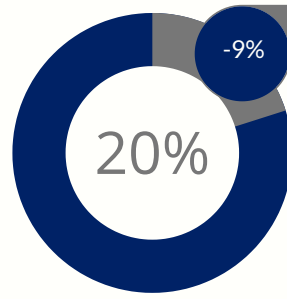
减少/限制到疫情影响地区的差旅



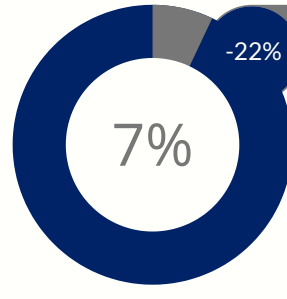
禁止任何差旅



减少/限制从疫情影响地区出发的差旅

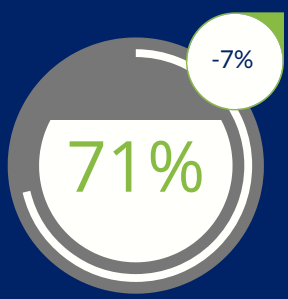


临时派遣员工返回总部/出发地或其他地区



长期派遣员工返回总部/出发地或其他地区

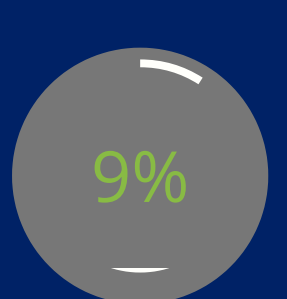
### 5 业务暂停地区员工有哪些福利已暂停？



不适用

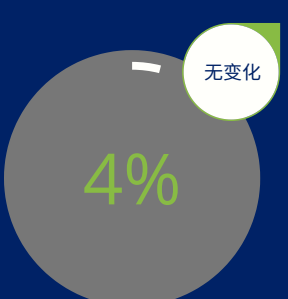


所在地住房补贴

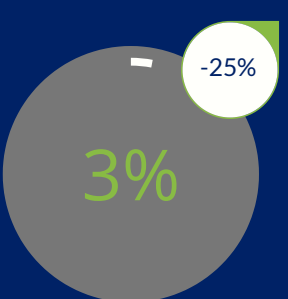


生活津贴成本 +125%

日津贴 +125%

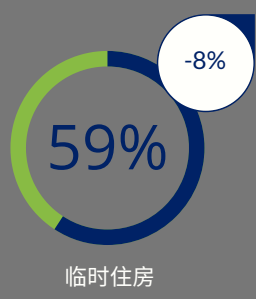


探亲假

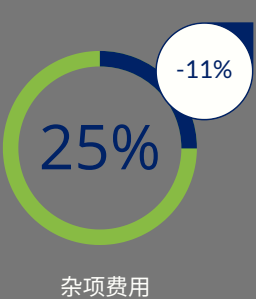


困难/地区津贴

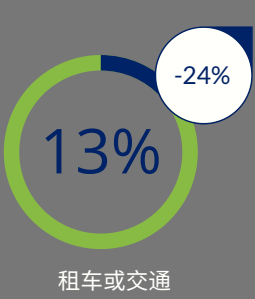
### 6 为进行中的人才派遣提供了什么额外支持？



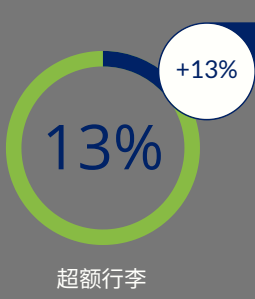
临时住房



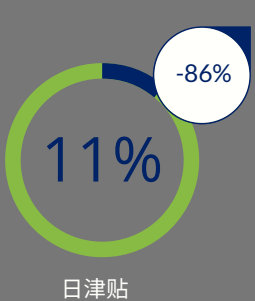
杂项费用



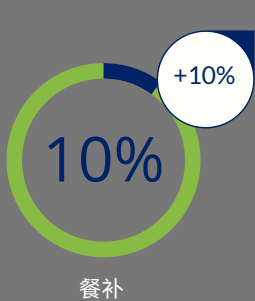
租车或交通



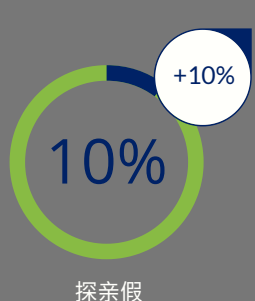
超额行李



日津贴

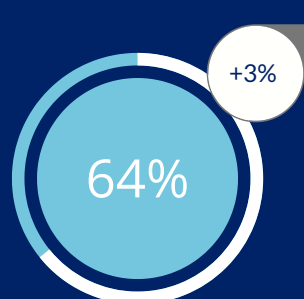


餐补

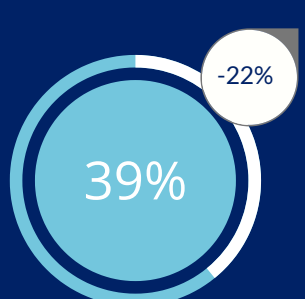


探亲假

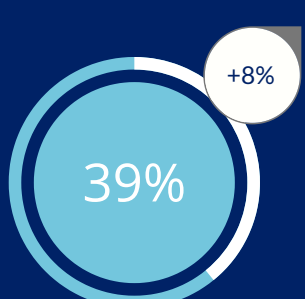
### 7 相关人员最关心什么问题？



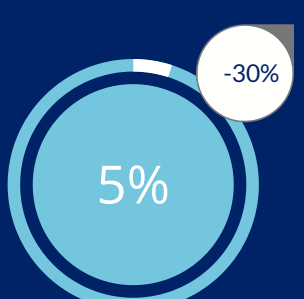
对员工/家庭的压力



公司审慎义务



重复成本



成本控制